JS 44 (Rev. 10/20)

### Case 2:21-cv-00709-NIQAL Popular \$HFIER 02/16/21 Page 1 of 35

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON NEXT PAGE OF THIS FORM.)

purpose of initiating the civil de	ocket sheet. <i>(SEE INSTRUCTIO</i>	ONS ON NEXT PAGE O	F THIS FC	PRM.)						
I. (a) PLAINTIFFS				DEFENDANT	S					
Peter Stephenson			AT&T Services, Inc.							
(b) County of Residence of First Listed Plaintiff Chester (EXCEPT IN U.S. PLAINTIFF CASES)  (c) Attorneys (Firm Name, Address, and Telephone Number) Daniel S. Orlow, Esq., Console Mattiacci Law,			County of Residence of First Listed Defendant Dallas  (IN U.S. PLAINTIFF CASES ONLY)  NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE TRACT OF LAND INVOLVED.  Attorneys (If Known)							
1525 Locust Street, 9th	-i., Philadelphia, PA 1910	02								
II. BASIS OF JURISD	ICTION (Place an "X" in One	e Box Only)		TIZENSHIP OF I		NCIPA				
U.S. Government Plaintiff	3 Federal Question (U.S. Government Not	a Party)		_	<b>PTF ×</b> 1	<b>DEF</b> 1	Incorporated or Pri		PTF  4	DEF 4
2 U.S. Government Defendant	× 4 Diversity (Indicate Citizenship of	f Parties in Item III)			2	_ 2	Incorporated and F of Business In A		<u> </u>	X 5
				n or Subject of a eign Country	3	3	Foreign Nation		6	<u></u> 6
IV. NATURE OF SUIT	(Place an "X" in One Box Only)				Cli	ick here	for: Nature of S	Suit Code De	scription	<u>1S</u> .
CONTRACT	TORT	S	FO	RFEITURE/PENALTY			KRUPTCY		R STATUT	
110 Insurance 120 Marine 130 Miller Act 140 Negotiable Instrument 150 Recovery of Overpayment & Enforcement of Judgment 151 Medicare Act 152 Recovery of Defaulted Student Loans (Excludes Veterans) 153 Recovery of Overpayment of Veteran's Benefits 160 Stockholders' Suits 190 Other Contract 195 Contract Product Liability 196 Franchise  REAL PROPERTY 210 Land Condemnation 220 Foreclosure 230 Rent Lease & Ejectment 240 Torts to Land 245 Tort Product Liability 290 All Other Real Property	PERSONAL INJURY  310 Airplane 315 Airplane Product Liability 320 Assault, Libel & Slander 330 Federal Employers' Liability 340 Marine 345 Marine Product Liability P 350 Motor Vehicle Product Liability 360 Other Personal Injury 362 Personal Injury - Medical Malpractice	PERSONAL INJURY    365 Personal Injury -   Product Liability   367 Health Care/   Pharmaceutical   Personal Injury   Product Liability   368 Asbestos Personal   Injury Product Liability   368 Asbestos Personal   Injury Product Liability   370 Other Fraud   370 Other Fraud   371 Truth in Lending   380 Other Personal   Property Damage   Product Liability   385 Property Damage   Product Liability   363 Alien Detainee   510 Motions to Vacate   Sentence   530 General   535 Death Penalty   Other:   540 Mandamus & Othe   550 Civil Rights   555 Prison Condition   560 Civil Detainee -   Conditions of	7   62:   690   690   710   720   740   75:   79:	EABOR Description of Property 21 USC 881 Other  LABOR Description of Property 21 USC 881 Description of Property 21 USC 8		### 422 App 423 Wit 28   ### 28   ### 820 Cop 830 Pate 840 Trac 880 Def Act   ### 862 Blac 863 DIV 864 SSI 865 RSI   ### FEDER 870 TR 871 IRS	peal 28 USC 158 hdrawal USC 157  RTY RIGHTS pyrights ent ent - Abbreviated v Drug Application	375 False ( 376 Qui T: 3729( 400 State I 410 Antitr' 430 Banks 450 Comm 460 Depor 470 Racke Corrup 480 Consu (15 U 485 Telepl Protec 490 Cable/ 850 Securi Excha 890 Other 891 Agrict 893 Envire 895 Freede Act 896 Arbitr 899 Admin Act/Re Agenc 950 Consti	Claims Act am (31 USG a)) Reapportion ust and Banki enerce tation teer Influer of Organizamer Credit SC 1681 on one Consuction Act (/Sat TV ties/Communge Statutory Aultural Acts sommental Mom of Infor	mment  ng  nced and itions  r 1692) imer  nodities/ Actions fatters mation  rocedure ppeal of
1"1 6 11	moved from 3 Rer	Confinement manded from pellate Court	4 Reins Reop		ner Di		6 Multidistri Litigation Transfer	1 1	Multidis Litigatio Direct F	on -
W. CAHOE OF ACTOR	Cite the U.S. Civil Statute 29 U.S.C. §621, et seq.	e under which you are	e filing (D	o not cite jurisdictional s	tatutes	unless di	versity):			
VI. CAUSE OF ACTIO	Brief description of cause Plaintiff was discrin	e: ninated and retai	ilated a	gainst because of	his a	age.				
VII. REQUESTED IN COMPLAINT:		A CLASS ACTION	DI	EMAND \$ access of \$75,000		C	HECK YES only URY DEMAND:		n complai	
VIII. RELATED CASI IF ANY	(See instructions):	JDGE				DOCK	ET NUMBER			
DATE 2/16/2021		SIGNATURE OF ATT		F RECORD						
FOR OFFICE USE ONLY										
DECEMBE #	AOLDIT	A DDI VINIC IED		HIPOT			MAG TT	DOE		

# Case 2:21-cv-00709-NNOAD STORTUS TRICF DENTIFICATION Page 2 of 35 FOR THE EASTERN DISTRICT OF PENNSYLVANIA

#### **DESIGNATION FORM**

(to be used by counsel or pro se plaintiff to indicate the category of the case for the purpose of assignment to the appropriate calendar)

Address of Plaintiff:	West Chester, PA 19382			
Address of Defendant:	ress of Defendant: 208 S. Akard Street, Dallas, TX 75202			
Place of Accident, Incident or Transaction: Montgomery County				
RELATED CASE, IF ANY:				
Case Number:	Judge:	Date Terminated:		
Civil cases are deemed related when <i>Yes</i> is answered to	any of the following questions:			
Is this case related to property included in an earlied previously terminated action in this court?	er numbered suit pending or within one year	Yes No 🗸		
Does this case involve the same issue of fact or greending or within one year previously terminated at		Yes No 🗸		
Does this case involve the validity or infringement numbered case pending or within one year previous		Yes No V		
4. Is this case a second or successive habeas corpus, case filed by the same individual?	social security appeal, or pro se civil rights	Yes No V		
I certify that, to my knowledge, the within case this court except as noted above.  DATE:   O2/16/2021  Attorney-at-Law/Pro Se Plaintiff  Attorney I.D. # (if applicable)				
CIVIL: (Place a √ in one category only)				
A. Federal Question Cases:	B. Diversity Jurisdiction Co	'ases:		
<ol> <li>Indemnity Contract, Marine Contract, and All</li> <li>FELA</li> <li>Jones Act-Personal Injury</li> <li>Antitrust</li> <li>Patent</li> <li>Labor-Management Relations</li> <li>7. Civil Rights</li> <li>8. Habeas Corpus</li> </ol>	□       2. Airplane Persona         □       3. Assault, Defamat         □       4. Marine Personal         □       5. Motor Vehicle Personal Ir         □       6. Other Personal Ir         □       7. Products Liability	tion Injury ersonal Injury njury (Please specify):		
9. Securities Act(s) Cases 10. Social Security Review Cases 11. All other Federal Question Cases (Please specify):	8. Products Liabilit 9. All other Diversi (Please specify):	ity Cases		
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10. Social Security Review Cases  11. All other Federal Question Cases (Please specify):  (The effect of  I, Daniel S. Orlow, cour	9. All other Diversi (Please specify):  ARBITRATION CERTIFICATION f this certification is to remove the case from eligibility formula for the case from	fity Cases  for arbitration.)		
In the effect of the sum of \$150,000.00 exclusive of in t	ARBITRATION CERTIFICATION  f this certification is to remove the case from eligibility funsel of record or pro se plaintiff, do hereby certify:  that to the best of my knowledge and belief, the dainterest and costs:	fity Cases  for arbitration.)		
10. Social Security Review Cases 11. All other Federal Question Cases (Please specify):  (The effect of I, Daniel S. Orlow, cour	ARBITRATION CERTIFICATION  f this certification is to remove the case from eligibility funsel of record or pro se plaintiff, do hereby certify:  that to the best of my knowledge and belief, the dainterest and costs:	fity Cases  for arbitration.)		
In the effect of the sum of \$150,000.00 exclusive of in t	ARBITRATION CERTIFICATION  f this certification is to remove the case from eligibility funsel of record or pro se plaintiff, do hereby certify:  that to the best of my knowledge and belief, the dainterest and costs:	fity Cases  for arbitration.)		

### Case 2:21-cv-00709-NIQA Document 1 Filed 02/16/21 Page 3 of 35

# IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

#### CASE MANAGEMENT TRACK DESIGNATION FORM

Telepho <del>ne</del>	FAX Number	E-Mail Address	
215-545-7676	215-405-2900	orlow@consolelaw.com	
Date	Attorney-at-law	Attorney for	
02/16/2021	041)	Plaintiff, Peter Stephenson	
(f) Standard Management –	Cases that do not fall into ar	ny one of the other tracks.	(X)
		ial or intense management by	( )
(d) Asbestos – Cases involving exposure to asbestos.	ng claims for personal injur	y or property damage from	( )
(c) Arbitration – Cases required to be designated for arbitration under Local Civil Rule 53.2.			
(b) Social Security – Cases requesting review of a decision of the Secretary of Health and Human Services denying plaintiff Social Security Benefits.			
(a) Habeas Corpus – Cases b	rought under 28 U.S.C. § 22	241 through § 2255.	( )
SELECT ONE OF THE FO	LLOWING CASE MANA	GEMENT TRACKS:	
plaintiff shall complete a Cas filing the complaint and serve side of this form.) In the ev designation, that defendant sl the plaintiff and all other part to which that defendant belie	se Management Track Design a copy on all defendants. (So went that a defendant does that, with its first appearance ties, a Case Management Track the case should be assigned.)		ne of verse said ve on
AT&T SERVICES, INC.	:	NO.	
v.	: :		
PETER STEPHENSON	TEPHENSON : CIVIL ACTION		

(Civ. 660) 10/02

# UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

	:	
Peter Stephenson	: CIVIL ACTION NO.	

West Chester, PA 19382 : : Plaintiff, :

: JURY TRIAL DEMANDED

AT&T Services, Inc. 208 S. Akard Street Dallas, TX 75202

v.

Defendant

#### **CIVIL ACTION COMPLAINT**

#### I. INTRODUCTION

Plaintiff, Peter Stephenson, brings this action against his former employer, AT&T Services, Inc., for discriminating against him because of his age and retaliating against him for submitting internal complaints of age discrimination. At age 65, after fifteen (15) years of dedicated service, Plaintiff was subjected to a discriminatory "Coaching Action Plan" because of his age. Shortly thereafter, Plaintiff was threatened with the issuance of a "Performance Improvement Plan," but was never actually provided with a documented plan. The Coaching Action Plan and subsequent threat of a Performance Improvement Plan was an effort by Defendant to force Plaintiff to quit because of his age. Instead of choosing to quit, Plaintiff raised an internal complaint of age discrimination. Thereafter, Plaintiff was threatened with another Performance Improvement Plan, but again was never provided with any documented plan. Despite never providing Plaintiff with a documented Performance Improvement Plan, Defendant terminated Plaintiff's employment on

July 16, 2018. Plaintiff was not provided with an explanation for his termination and his job duties were assigned to an employee approximately twenty (20) years younger than him.

Defendant's discriminatory and retaliatory treatment of Plaintiff violated the Age Discrimination in Employment Act, as amended, 29 U.S.C. § 621, et seq. ("ADEA") and the Pennsylvania Human Relations Act, as amended, 43 P.S. § 951, et seq. ("PHRA"). Plaintiff seeks all damages, including economic loss, compensatory damages, liquidated damages, attorneys' fees and costs, and all other relief this Court deems appropriate.

#### II. PARTIES

- 1. Plaintiff, Peter Stephenson, is an individual residing in West Chester, Pennsylvania and is a citizen of the Commonwealth of Pennsylvania.
- 2. Defendant, AT&T Services, Inc., is a Delaware corporation with a principal place of business located at 208 South Akard Street, Dallas, Texas 75202.
- 3. Defendant is engaged in an industry affecting interstate commerce and regularly does business in the Commonwealth of Pennsylvania.
- 4. At all times material hereto, Defendant acted by and through its authorized agents, servants, workmen, and/or employees acting within the course and scope of their employment with Defendant and in furtherance of Defendant's business.
- 5. At all times material hereto, Defendant acted as an employer of Plaintiff within the meaning of the statutes that form the basis of this matter.
- 6. At all times material hereto, Plaintiff was an employee of Defendant within the meaning of the statutes that form the basis of this matter.

#### III. JURISDICTION AND VENUE

7. The causes of action that form the basis of this matter arise under the ADEA and

the PHRA.

- 8. The District Court has jurisdiction over this matter pursuant to 28 U.S.C. 1332(a), as there exists complete diversity of citizenship between the parties to this matter and the amount in controversy exceeds \$75,000.
- 9. Venue is proper in the District Court under 28 U.S.C. § 1391(b) because a substantial portion of the events or omissions giving rise to Plaintiff's claims occurred within this District and Defendant "resides" within this District within the meaning of 28 U.S.C. § 1391(b)(1).
- 10. On or about January 14, 2019, Plaintiff filed a Complaint of Discrimination with the Pennsylvania Human Relations Commission ("PHRC"), complaining of the acts of discrimination and retaliation set forth herein. Attached hereto, incorporated herein, and marked as "Exhibit 1" is a true and correct copy of Plaintiff's January 14, 2019 PHRC Complaint.
- 11. On March 12, 2019, Plaintiff filed an Amended Complaint of Discrimination with the PHRC, complaining of the acts of discrimination and retaliation set forth herein. Attached hereto, incorporated herein, and marked as "Exhibit 2" is a true and correct copy of Plaintiff's Amended PHRC Complaint.
- 12. More than one year has passed since the filing of both Plaintiff's PHRC Complaint and Amended PHRC Complaint.
- 13. Plaintiff's PHRC Complaints were cross-filed with the Equal Employment Opportunity Commission ("EEOC").
- 14. On November 25, 2020, the EEOC issued to Plaintiff a Notice of Right to Sue. Attached hereto, incorporated herein and marked as "Exhibit 3" is a true and correct copy of that Notice.
  - 15. Plaintiff has fully complied with all administrative pre-requisites for the

commencement of this action.

#### IV. FACTUAL ALLEGATIONS

- 16. Plaintiff was born on September 9, 1951 and was sixty-six (66) years old at the time of his termination from Defendant.
  - 17. Plaintiff was hired by Defendant on or about November 25, 2002.
- 18. Plaintiff demonstrated dedication to Defendant and consistently performed his job duties in a highly competent manner.
- 19. Over the course of his employment with Defendant, Plaintiff held several positions in the area of technical sales support and was responsible for supporting various facets of Defendant's field sales teams.
- 20. Plaintiff last held the position of Application Sales Consultant, National Business Solutions and reported to Ralph Tancredi (43¹), Application Sales Manager.
- 21. Plaintiff's job duties included, without limitation, supporting the expanded usage and implementation of mobile applications and "Internet of Things" connectivity.
- 22. Plaintiff was also responsible for supporting various "Wireline" products, managing contracting processes, and resolving complex customer credit issues.
  - 23. Tancredi reported to Jack Campbell (32), Assistant Vice President.
  - 24. Campbell (32) reported to Phil Hinson (53), Vice President Technical Sales.
  - 25. Hinson (53) reported to Anne Chow (52), President, National Business.
- 26. In 2017, Plaintiff was considered a part of Defendant's National Business Solutions team and, in that capacity, supported Defendant's Ohio/Pennsylvania sales market.
  - 27. In 2018, the sales region that Plaintiff supported became known as the "Northeast

<sup>&</sup>lt;sup>1</sup> All ages herein are approximations as of the date of Plaintiff's termination.

#### Region - Select."

- 28. Plaintiff had begun reporting to Tancredi in March 2017.
- 29. At the time of his termination, Plaintiff was the oldest employee reporting to Tancredi and the oldest Application Sales Consultant in the "Northeast Region Select" sales region.
- 30. Before Plaintiff began reporting to Tancredi, Plaintiff was not once subjected to formal discipline or corrective action of any kind.
- 31. Before Plaintiff began reporting to Tancredi, Plaintiff was not once made aware of any alleged deficiencies in his performance.
- 32. Before Plaintiff began reporting to Tancredi, Plaintiff routinely received positive performance reviews.
- 33. In June 2017, Plaintiff was told by Andy Shultz that Defendant wanted to "get rid of [him]."
- 34. On October 27, 2017, in a meeting with Tancredi, Plaintiff was placed on a Coaching Action Plan ("CAP") for alleged poor sales performance.
- 35. Prior to Plaintiff being placed on a CAP, Tancredi had failed to conduct weekly 1-on-1 sessions with Plaintiff for over four months (from July through October 2017).
  - 36. Plaintiff's performance did not warrant the issuance of a CAP.
- 37. Plaintiff was the only employee directly reporting to Tancredi that was issued performance-related discipline on or about October 27, 2017.
  - 38. The CAP was scheduled to end on February 22, 2018.
- 39. The terms of Plaintiff's CAP indicated that Tancredi would conduct weekly 1-on-1 meetings with Plaintiff.

- 40. Tancredi failed to conduct numerous scheduled 1-on-1 meetings with Plaintiff during the course of Plaintiff's CAP.
  - 41. On February 22, 2018, Plaintiff's CAP ended.
- 42. On March 13, 2018, in a meeting with Tancredi, Plaintiff was verbally threatened with being placed on a performance improvement plan ("PIP").
  - 43. Plaintiff's performance did not warrant the threat of a PIP.
  - 44. Plaintiff never received a documented PIP from Defendant.
- 45. Plaintiff was the only employee directly reporting to Tancredi that was threatened with a PIP on or about March 13, 2018.
- 46. Plaintiff viewed Tancredi's issuance of the CAP and the March 13, 2018 threat of a PIP as an effort to force him to quit.
- 47. On March 28, 2018, in separate phone calls, Plaintiff complained of age discrimination to Mark Dubansky (60), Assistant Vice President, Human Resources and Gayle Holderfield (54), Lead Employee Relations Manager.
  - 48. Plaintiff complained that Tancredi was targeting him because of his age.
  - 49. Plaintiff exceeded 100% of his ACES quota for March 2018.
- 50. On April 24, 2018, in a phone call with Holderfield, Plaintiff was told that he was not meeting overall metrics.
- 51. On May 23, 2018, in a meeting with Tancredi, Plaintiff was verbally threatened with another PIP.
  - 52. Plaintiff's performance did not warrant Tancredi's May 23, 2018 threat of a PIP.
- 53. Plaintiff never received a documented PIP from Defendant following Tancredi's May 23, 2018 threat.

- 54. Plaintiff was the only employee directly reporting to Tancredi who was threatened with a PIP on or about May 23, 2018.
- 55. On July 16, 2018, in a meeting with Tancredi and Laura Holden (39), Regional Director, Global Business, Defendant terminated Plaintiff's employment, effective immediately.
  - 56. Defendant did not provide Plaintiff with an explanation for his termination.
  - 57. Plaintiff was not given any documentation in connection with his termination.
- 58. On July 16, 2018, after his termination meeting, in separate phone calls with Dubansky, Holderfield, and Mark Dadson (54), Human Resources Business Partner, Plaintiff complained that he had been targeted, and terminated from Defendant, because of his age.
- 59. On July 16, 2018, following the above meeting and phone calls, Plaintiff requested that his termination be characterized as a retirement so that he would be afforded full retirement benefits.
- 60. To be afforded full retirement benefits Plaintiff was required to send an email to Holderfield stating that he was announcing his retirement, effective immediately.
  - 61. Plaintiff was Tancredi's only direct report terminated on July 16, 2018.
- 62. Following Plaintiff's termination, Defendant retained younger employees directly reporting to Tancredi, including the following: David Lewis (40), Application Sales Consultant; James Lesko (46), Application Sales Consultant; and William Kroemer (52), Application Sales Consultant.
  - 63. Defendant assigned job duties formerly held by Plaintiff to David Lewis.
- 64. Defendant discriminated against Plaintiff based on his age by placing him on a CAP, threatening him with two PIPs, and terminating his employment.

- 65. Defendant retaliated against Plaintiff based on his age discrimination complaints by threatening him with a PIP and terminating his employment.
- 66. Plaintiff's age and internal complaints of age discrimination were each substantial, motivating and/or determinative factors in Defendant's discriminatory and retaliatory treatment of him, including subjecting him to a CAP, threatening him with two PIPs, and terminating his employment.
- 67. As a direct and proximate result of the discriminatory and retaliatory conduct of Defendant, Plaintiff has in the past incurred, and may in the future incur, a loss of earnings and/or earning capacity, pain and suffering, embarrassment, humiliation, loss of self-esteem, mental anguish, and loss of life's pleasures, the full extent of which is not known at this time.

#### COUNT I – ADEA

- 68. Plaintiff incorporates herein by reference the above paragraphs as if set forth herein in their entirety.
- 69. By committing the foregoing acts of discrimination and retaliation against Plaintiff, Defendant has violated the ADEA.
- 70. Defendant acted willfully and intentionally thereby warranting the imposition of liquidated damages.
- 71. As a direct and proximate result of Defendant's violations of the ADEA, Plaintiff has suffered the damages and losses set forth herein and has incurred attorneys' fees and costs.
- 72. Plaintiff is now suffering and will continue to suffer irreparable injury and monetary damages as a result of Defendant's discriminatory and retaliatory acts unless and until this Court grants the relief requested herein.
  - 73. No previous application has been made for the relief requested herein.

#### COUNT II - PHRA

- 74. Plaintiff incorporates herein by reference the above paragraphs as if set forth herein in their entirety.
- 75. By committing the foregoing acts of discrimination and retaliation Defendant has violated the PHRA.
- 76. As a direct and proximate result of Defendant's violations of the PHRA, Plaintiff has sustained the injuries, damages, and losses set forth herein and has incurred attorneys' fees and costs.
- 77. Plaintiff is now suffering and will continue to suffer irreparable injury and monetary damages as a result of Defendant's discriminatory and retaliatory acts unless and until this Court grants the relief requested herein.
  - 78. No previous application has been made for the relief requested herein.

#### **RELIEF**

WHEREFORE, Plaintiff seeks damages and legal and equitable relief in connection with Defendant's unlawful, discriminatory, and retaliatory conduct, and specifically prays that this Court grant the following relief to Plaintiff by:

- (a) declaring the acts and practices complained of herein to be in violation of ADEA;
- (b) declaring the acts and practices complained of herein to be in violation of the PHRA;
- (c) enjoining and permanently restraining the violations alleged herein;
- (d) entering judgment against Defendant and in favor of Plaintiff in an amount to be determined;
- (e) awarding damages to make Plaintiff whole for all lost earnings, earning capacity

and benefits, past and future, which Plaintiff has suffered or may suffer as a result

of Defendants' unlawful conduct;

(f) awarding compensatory damages to Plaintiff for past and future pain and suffering,

emotional upset, mental anguish, humiliation, and loss of life's pleasures, which

Plaintiff has suffered or may suffer as a result of Defendants' unlawful conduct;

(g) awarding liquidated damages to Plaintiff under the ADEA;

(h) awarding Plaintiff such other damages and relief as is appropriate under the statutes

that form the basis of this matter;

(i) awarding Plaintiff the costs of suit, expert fees and other disbursements, and

reasonable attorneys' fees; and

(j) granting such other and further relief as this Court may deem just, proper, or

equitable including other equitable and injunctive relief providing restitution for

past violations and preventing future violations.

By:

CONSOLE MATTIACCI LAW, LLC

Dated: February 16, 2021

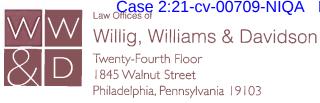
Daniel S. Orlow, Esquire 1525 Locust St., Ninth Floor

Philadelphia, PA 19102 Tel: (215) 545-7676

Fax: (215) 545-8211 Attorneys for Plaintiff

# Exhibit 1





(215) 656-3600

www.wwdlaw.com

Received

JAN 14 2019

PA Human Relations Commission Philadelphia Regional Office Ryan Allen Hancock Phone: (215) 656-3679 Fax: (215) 561-5135

rhancock@wwdlaw.com

January 14, 2019

200800-636

#### Via Hand-Delivery

Attn: Intake Pennsylvania Human Relations Commission 110 N. 8<sup>th</sup> Street Philadelphia, PA 19107

Re: <u>Stephenson v. AT&T Services, Inc.</u>

Dear Sir/Madam:

I am enclosing two copies of a Complaint with an executed Verification. Please ensure that the Complaint is cross filed with the EEOC. Finally, file one copy and return a time stamped copy to our courier.

Thank you in advance for your kind assistance.

Very truly yours,

Ryan Allen Hancock

RAH/djw Enclosures





Received

JAN 14 2019

# PENNSYLVANIA HUMAN RELATIONS COMMISSION EMPLOYMENT DISCRIMINATION QUESTIONNAIRE Human Relations Commission Philadelphia Regional Office

1. YOUR CONTACT INFORMATION			
Name PETER G. STEPHENS	en/		
Address			
Street	<i>D</i>	Apt. 19382	
City CHESTER	State	Zip Code	
Phone Number: (H)	(Cell)		
Work: E-mai	l address:		
Name, address and phone number of a perso to contact you:	on, who does <b>NOT</b> l	live with you and will kno	ow how
Name CHRISTINA HERTING	Phone Number		
		Taz , PA 193 State Zip Cod	82_
Street  2. AGAINST WHAT EMPLOYER DO YOU \			le
	2000	OR COMPLAINT:	
Employer Name AT \$\frac{1}{5} \int \text{V1C} \text{V1C} \text{V1C} \text{V1C}		n your paycheck or W-2 fo	
Address in PA 200 N, WARNER Street	City	YRUDDIA PA State	Zip Code
Phone Number 210-821-4105 E-mai	l address:		
Pennsylvania county where you were harmed	: MONTEN	MORY / DELAWAR	₹€
NUMBER OF INDIVIDUALS WHO WORK			
Fewer than 4 4 to 14 15-20	<b>⊠</b> 20+		
Type of Business TELECOMMUN	1CATIONS		
Is the employer a federal agency?	Yes No		
3. DESCRIBE HOW YOU WERE HARM IF WE CAN ASSIST YOU. Check a		, SO WE CAN DETER	MINE
Write the date(s) you were harmed besi	de the discrimina	tory event or action:	
☐ Discharge — ☐ Lay-Off	4	Failure to RecalL	
Forced Transfer Denied 1	ransfer	_ Demotion	
Forced Leave Leave De	nied	Unequal Wages	5) W

Unequal Benefits Failure to Hire Failure to Promote
Discipline (Suspension, Warning, etc.) ユールニュー 日 Harassment*
*Complete question #7 if you were harassed
Not accommodated because of your:   Disability Religion
OTHER, please be specific:
4. DO YOU FEEL YOU WERE TREATED DIFFERENTLY (DISCRIMINATED AGAINST) BECAUSE OF ANY OF THE CHARACTERISTICS BELOW?
The commission can investigate your complaint only if you believe you were treated differently and harmed because of your race, color, religion, ancestry, age, sex, national origin, non-job related disability or the use of a guide or support animal for blindness, deafness or physical disability. For example, if you feel you were treated worse than someone else because of your race, please indicate race as the reason. If you feel you were treated differently because of your race and sex, please check both race and sex. <b>Only check reasons which explain why you were harmed</b> . Also, please identify your race, color, religion, national origin or ancestry, etc. <b>if</b> you were discriminated against based on those factors.  Male   Female   Pregnant
·
$\boxtimes$ Age (40 or older only): Date of Birth $\frac{9/9/51}{}$
☐ Race ☐ Color
Religion Ancestry
National Origin (country in which you were born)
Association with a person of a different race than your own:
Your race the other person's race
Use of a guide or support animal
Refusal to perform, participate in, or cooperate in abortion or sterilization services
☐ GED ☐ Other ————
$\square$ I have a disability. (please complete #8) $\square$ The employer treats me as if I am disabled.
☐ I had a disability in the past. (please complete #8)
I have a relationship or association with someone who has a disability. (please complete #8)
RETALIATION  If you believe you were <b>harmed</b> because you complained about what you believed to be unlawful discrimination, because you <b>filed</b> a complaint about unlawful discrimination, or because you assisted someone else in complaining about discrimination, please complete the following information.
Date you filed a complaint with the PA Human Relations Commission

If you filed a complaint with another agency, list the agency's name and date of filing:
Date you complained about discrimination to a manager 3/28/18
Date you assisted someone in complaining about discrimination
5. WHEN WERE YOU HIRED OR WHEN DID YOU APPLY FOR A JOB WITH THE EMPLOYER?
Date you became an employee:
Position for which you were hired: DATA SALES SPECIALIST
What was your position at the time you were harmed? APPUCATION SAUSS CONSULTANT
If you were seeking to be hired by an employer:
When did you apply? When did you learn you were not hired?
6. STATE THE REASONS THE EMPLOYER GAVE YOU FOR ACTIONS THAT HARMED YOU.  NOT MEETING PERFORMANCE OBJECTIVES
Who told you about the employer's reasoning for the action? Include his or her job title.  RALPH TANCREDI - APPLICATION SALES MANAGER
When were you told about the action taken against you? (Date or Dates)  10/27/17, 3/13/18, 5/23/18, 7/16/18 (SEE TIMELINE ATTACHE)
If you were given no reason, please check here. $\Box$
Regarding how you were harmed, please identify a person or persons who were treated better than you. For example, as a <b>male employee</b> you were disciplined for a work violation, but a <b>female employee</b> who committed the same work violation was not disciplined.
Name of employee - First and Last (if known)  STAN MOYER
How is this person different from you? For example, what is his or her race, age, religion, etc.?
STAN MAY BE JEVERAL YEARS YOUNGER
Please explain exactly how this person was treated better or differently than you. Include dates.  THROUGHOUT EARLY ZOIS, STAN TOLD ME ON SOUTH COCASIONS
THAT RAIPH HAD THREATENED TO PUT HIM ON "A PLAN" BECAUSE
OF PEOR PERFORMANCE, BUT I AM NOT AWARE THAT WAS EVER DON'T
If you cannot identify someone who was treated better or differently than you, you need to describe an incident, statement, etc. which can be investigated, and which directly relates to why you were treated differently than someone else.

7. IF YOU CHECKED ONE OF THE FOUR DISABILITY CATEGORIES IN #4, ANSWER THE FOLLOWING QUESTIONS.
What is your disability?
How long have you had this disability and when did it start?
Do you still have this disability?  yes no
If yes, how much longer do you expect to have the disability?
What major life activities do <b>you have great difficulty performing</b> because of your disability (Check all that apply.)
☐ Seeing ☐ Hearing ☐ Bending ☐ Walking ☐ Lifting ☐ Stooping ☐ Turning
☐ Climbing ☐ Running ☐ Talking ☐ Standing for long periods
☐ Sitting for long periods ☐ Caring for yourself ☐ Thinking ☐ Concentrating
Relating to Others
Other Major Life Activities ( <b>Be specific</b> )
If you have had a disability in the past, when did it start, and what date did it
end?
If your employer treats you as if you are disabled: What disability do they think or believe you have?
Who are the people that are treating you as disabled (names and positions or titles)?
Why do you think that these people think or believe you have a disability?
How did your employer learn about your disability?
On what date did they learn about your disability?
Which specific manager/official/agent) learned about your disability? (include title or position)
If you are related to someone who has a disability, what is your relationship to this person?
What is this person's disability?
How and on what date did the employer learn about this person's disability?

Did you ask for an accommodation or assistance in order to do your job?  yes  no					
IF YES,  (1) To whom did you make your request?					
(1) To whom did you make your request?					
(2) What date was the request made?					
(3) Explain what the accommodation or assistance was that you requested, and why.					
Did the employer provide your requested accommodation or assistance?					
Did the employer provide some other accommodation or assistance instead? $\square$ yes $\square$ no					
If you places explain					
If yes, please explain.					
Did the employer deny your request for an accommodation or assistance? $\Box$ yes $\Box$ no					
if so, who denied your request?					
What date was the request denied?					
What reason was given to you for the denial?					
8. IF YOU CHECKED THAT YOU WERE HARASSED UNDER #3, ANSWER THE FOLLOWING QUESTIONS AS COMPLETELY AS POSSIBLE.					
Name the person(s) who harassed you:					
His or her position or job title					
When were you harassed? Starting date Ending date					
Is the harassment still continuing? $\square$ yes $\square$ no					
How often did the harassment occur? As well as possible, please indicate date, month and					
year of each incident and how often the harassing actions occurred.					
One time only Once a day					
Several times daily					
multiple times/week					

multiple times/month	3
Please provide two or three examples of the harassment you experienced.	
Did you consider any of the above acts of harassment to be especially severe and/or	
Yes No If so, please explain why.	
Did the harassment have a negative or harmful effect on your work environment, he personal life? If so, please explain:	ealth or
Did you complain to anyone about the harassment?  Yes No	
To whom did you complain?	
Name Position or job title	
What date did you complain?	
Did the harassment stop after you complained about it? $\square$ Yes $\square$ No	
If it ended, on what date did it stop?	
After you complained, were any other actions taken against you? (for example – disdischarge, etc.) $\square$ Yes $\square$ No	cipline,
What were the actions?	*
On what dates did they occur?	
Who took the action against you?	
Did this person know that you complained about the harassment? $\square$ Yes $\square$ No Please identify someone who is different than you and who was treated better:	
Name Position or job title	
Reason they were treated better than you as discussed in #4 above:	
How were they treated better regarding the harassment?	

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# Exhibit 2

#### COMMONWEALTH OF PENNSYLVANIA **GOVERNOR'S OFFICE** PENNSYLVANIA HUMAN RELATIONS COMMISSION

#### AMENDED COMPLAINT

	· · · · · · · · · · · · · · · · · · ·	
COMPLAINANT:	: :	
PETER G. STEPHENSON	: :	Docket No.
V	:	
RESPONDENTS:	: :	
AT&T, INC.	<b>:</b> :	
and	; ;	
AT&T SERVICES, INC.	:	
1. The Complainant herein is:		

Name:

Peter G. Stephenson

Address:

West Chester, PA 19382

2. The Respondents herein are:

Name:

AT&T, Inc.; AT&T Services, Inc.

Address:

200 North Warner Road

King of Prussia, PA 19406

3. I, Peter G. Stephenson, the Complainant herein, allege that I was subjected to unlawful discrimination because of my age (66) and unlawful retaliation my complaints of age discrimination as set forth below.

#### **Discrimination and Retaliation**

#### A. I specifically allege:

- [1] I was hired by Respondents on or about November 25, 2002.
- [2] I had more than fifteen (15) years of service at Respondents.
- [3] I consistently performed my job duties in a highly competent manner.
- [4] I was age sixty-six (66) at the time of my termination, and my birth date is September 9, 1951.
- [5] I last held the position of Application Sales Consultant, National Business Solutions.
- [6] I last reported to Ralph Tancredi (43¹), Application Sales Manager.

  Tancredi (43) reported to Jack Campbell (32), Assistant Vice President. Campbell (32) reported to Phil Hinson (53), Vice President Technical Sales. Hinson (53) reported to Anne Chow (52), President, National Business.
  - [7] In March 2017, I began reporting to Tancredi (43).
  - [8] I was the oldest employee reporting to Tancredi (43).
- [9] Before I began reporting to Tancredi (43), I had no performance or disciplinary issues and no indication that I was underperforming or that my job was in jeopardy.
- [10] Before I began reporting to Tancredi (43), I received positive performance reviews.
- [11] In June 2017, I was told, without explanation, that Respondents wanted to "get rid of me."

<sup>&</sup>lt;sup>1</sup> All ages herein are approximations.

- [12] On October 27, 2017, in a meeting with Tancredi (43), Respondents placed me on a Coaching Action Plan ("CAP"). My performance did not warrant a CAP. The CAP was scheduled to end on February 22, 2018.
  - [13] Respondents placed me on a CAP because of my age.
- [14] I was, to my knowledge and belief, Tancredi's only direct report who was placed on a CAP on October 27, 2017.
- [15] Respondents failed to provide me with any explanation as to how my performance was allegedly worse than that of younger employees who were not placed on a CAP.
  - [16] I submitted weekly activity tracking reports to Tancredi (43).
  - [17] Tancredi (43) canceled scheduled meetings with me.
  - [18] On February 22, 2018, my CAP ended.
- [19] On March 13, 2018, in a meeting with Tancredi (43), Respondents placed me on a Performance Improvement Plan ("PIP"). I was told that the PIP was for a thirty (30) day period. I received no documents in connection with the PIP.
  - [20] Respondents placed me on a PIP because of my age.
- [21] I was, to my knowledge and belief, Tancredi's only direct report who was placed on a PIP on March 13, 2018.
- [22] Respondents failed to provide me with any explanation as to how my performance was allegedly worse than that of younger employees who were not placed on a PIP.
  - [23] I submitted weekly activity tracking reports to Tancredi (43).
- [24] On March 28, 2018, in separate phone calls with Mark Dubansky (60), Assistant Vice President, Human Resources, and Gayle Holderfield (54), Lead Employee

Relations Manager, I complained of age discrimination. I complained that Tancredi (43) was targeting me because of my age. Respondents did not deny the same.

- [25] Respondents failed to remedy or prevent the age discrimination against me.
  - [26] On April 13, 2018, my PIP ended.
- [27] On April 24, 2018, in a phone call with Holderfield (54), I was told that I was not meeting overall metrics. I stated that I exceeded quota in March 2018, which should have removed me from the PIP, based on Tancredi's statements to me. Holderfield (54) did not deny the same.
- [28] On May 23, 2018, in a meeting with Tancredi (43), Respondents placed me on another PIP. I was told that the PIP would end on June 21, 2018. I received no documents in connection with the PIP. I stated that my results had been over one hundred percent (100%) in March 2018. Tancredi (43) did not deny the same.
- [29] Respondents placed me on a PIP because of my age and/or my complaints of age discrimination.
- [30] I was, to my knowledge and belief, Tancredi's only direct report who was placed on a PIP on May 23, 2018.
- [31] Respondents failed to provide me with any explanation as to how my performance was allegedly worse than that of younger employees who were not placed on a PIP.
  - [32] I submitted weekly activity tracking reports to Tancredi (43).
  - [33] On June 21, 2018, my PIP ended.
- [34] On July 16, 2018, in a meeting with Tancredi (43) and Laura Holden (39), Regional Director, Global Business, Respondents terminated my employment, effective

immediately. Respondents provided me with no explanation for my termination. I was not given any documents in connection with my termination.

- [35] Respondents terminated my employment because of my age and/or my complaints of age discrimination.
- [36] On July 16, 2018, after the above meeting, in separate phone calls with Dubansky (60), Holderfield (54), and Mark Dadson (54), Human Resources Business Partner, I complained of age discrimination. I complained that I was targeted because of my age.

  Respondents did not deny the same.
- [37] Respondents failed to remedy or prevent the age discrimination and/or retaliation against me.
- [38] On July 16, 2018, following the above meeting and phone calls, I requested that my termination be characterized as a retirement from Respondents so that I would be afforded full retirement benefits. To be afforded full retirement benefits, I was required to send an email to Holderfield (54), stating that I was announcing my retirement, effective immediately.
  - [39] I was Tancredi's only direct report terminated on July 16, 2018.
- [40] Respondents retained all younger employees directly reporting to Tancredi (43), including the following: David Lewis (40), Application Sales Consultant; James Lesko (46), Application Sales Consultant; and William Kroemer (52), Application Sales Consultant. I was qualified, if not more qualified, to perform these employees' positions.
- [41] Respondents have placed other older employees on a CAP and/or a PIP in an effort to push them out.

- [42] Respondents assigned my job duties to Lewis (40). I was qualified, if not more qualified, to perform my job duties than the substantially younger employee to whom Respondents assigned my job duties.
- [43] Respondents failed to provide me with any explanation, including the selection criteria, as to why I was terminated and the younger employees were retained.
- [44] Respondents failed to provide me with any explanation as to how my performance was allegedly worse than that of younger employees who were retained.
- [45] Respondents discriminated against me based on my age in subjecting me to a hostile work environment, placing me on a CAP, placing me on PIPs, and terminating my employment.
- [46] Respondents retaliated against me based on my age discrimination complaints in subjecting me to a hostile work environment, placing me on a PIP, and terminating my employment.
- [47] Respondents' age discriminatory and retaliatory conduct toward me has caused me emotional distress.
- [48] Respondents have an age discriminatory bias and a pattern and practice of discriminating against older employees and favoring younger employees.
- [49] I bring this Complaint as a class and pattern and practice Complaint on behalf of myself and any and all current or former employees of Respondents who are age forty (40) and over, and who have been discriminated against based on age in connection with being subjected to a hostile work environment, hiring, failure to promote, and termination.

- B. Based on the aforementioned, I allege that Respondents have discriminated against me because of my age (66) and retaliated against me based on my complaints of age discrimination, in violation of the Age Discrimination in Employment Act, as amended, 29 U.S.C. § 623 et seq. ("ADEA"), and the Pennsylvania Human Relations Act, as amended, 43 P.S. § 951, et seq. ("PHRA").
- 4. The allegations in Paragraph 3 hereof constitute unlawful discriminatory practices in violation of:

<u>A</u>	Pennsylvania Human Relations Act (Act of October 27, 1955, P.L.
744, as ar	mended) Section 5 Subsection(s): (a); (d)
	Section 5.1 Subsection(s)
Management	Section 5.2 Subsection(s)
	Pennsylvania Fair Educational Opportunities Act (Act of July 17, 1961,
P.L. 766,	as amended) Section 4 Subsection(s)

- 5. Other action based upon the aforesaid allegations has been instituted by the Complainant in any court or before any other commission within the Commonwealth of Pennsylvania as follows:
  - X This charge will be referred to the EEOC for the purpose of dual filing.
  - 6. The Complainant prays that Respondents be required to:
    - (a) Make the Complainant whole.
    - (b) Eliminate all unlawful discriminatory practice(s) and procedure(s).
    - (c) Remedy the discriminatory effect of past practice(s) and procedure(s).

- (d) Take further affirmative action necessary and appropriate to remedy the violation complained of herein.
- (e) Provide such further relief as the Commission deems necessary and appropriate.

#### **VERIFICATION**

I hereby verify that the statements contained in this complaint are true and correct to the best of my knowledge, information, and belief. I understand that false statements herein are made subject to the penalties of 18 P.A.C.A. Section 4904, relating to unsworn falsification to authorities.

(Date Signed)

(Signature)

Peter G. Stephenson

West Chester, PA 19382

# Exhibit 3

EEOC Form 161-B (11/16)

Legal Department

#### U.S. EQUAL EMPLOYMENT OPPORTUNITY COMMISSION

### NOTICE OF RIGHT TO SUE (ISSUED ON REQUEST)

10.	eter G. Stephenson est Chester, PA 19382	From:	Philadelphia District ( 801 Market Street Suite 1000 Philadelphia, PA 1910	
	On behalf of person(s) aggrieved wh CONFIDENTIAL (29 CFR §1601.7(a)			
EEOC C	harge No.	EEOC Representative		Telephone No.
17F-20	20-60157	Kurt Jung, State, Local and Tribal Program	Manager	(267) 589-9749
		<u>-</u>		n enclosed with this form.)
Title VII o Act (GIN been issu of your r	A): This is your Notice of Right to Sue ued at your request. Your lawsuit under	Americans with Disabilities Act (ADA), , issued under Title VII, the ADA or GINA er Title VII, the ADA or GINA must be file sue based on this charge will be lost. (Th	A based on the above-nued in a federal or state	mbered charge. It has court WITHIN 90 DAYS
X	More than 180 days have passed	d since the filing of this charge.		
		I since the filing of this charge, but I have ative processing within 180 days from the		ikely that the EEOC will
X	The EEOC is terminating its prod	essing of this charge.		
	The EEOC will continue to proce	ss this charge.		
	after you receive notice that we have case:  The EEOC is closing your case.	EA): You may sue under the ADEA at any ompleted action on the charge. In this re  Therefore, your lawsuit under the ADEA of Notice. Otherwise, your right to sue ba	egard, the paragraph m must be filed in federa	arked below applies to  Il or state court <u>WITHIN</u>
	The EEOC is continuing its hand	ling of your ADEA case. However, if 60 of the court under the ADEA at this time.		-
in federal	or state court within 2 years (3 years for	tht to sue under the EPA (filing an EEOC or willful violations) of the alleged EPA unders (3 years) before you file suit may not be suit may n	derpayment. This means	
If you file	suit, based on this charge, please send	d a copy of your court complaint to this offi	ce.	
		On behalf of the Com	ımission	
		James PWilliams	lia	11/25/2020
Enclosures(s)		Jamie R. Williamson,		(Date Mailed)
CC:	Daniel S. Orlow Esq. (Charging Party Attorney)	District Director		
	AT&T, Inc. and AT&T Services	s, Inc.		

cc: (Sent by e-mail only: orlow@consolelaw.com; )

Daniel S. Orlow Esq. Console Mattiacci Law 1525 Locust Street Philadelphia, PA 19102 orlow@consolelaw.com

Legal Department AT&T, Inc. and AT&T Services, Inc. 208 South Akard Street Dallas, TX 75202